

## **COVID-19 BRIEFING — FEBRUARY 2021**



Considered an "essential service" helping to maintain the integrity of transportation services to and from the United States, Sea Shipping Line has been and will remain fully operational. Our systems have supported remote based operation for years so we were able to effortlessly transition to work both at home and in the office as needed.



Our offices follow all the latest procedures recommended by the CDC and other health professionals. We have also restricted travel & attendance at all large gatherings until further notice. The safety of our employees, our customers, and our vendors is our primary concern as we minimize risk while we maximize business continuity.



Due to the unprecedented demand for transportation services; all companies are experiencing disruptions and delays in their shipments and deliveries. Sea Shipping is working diligently to assist our customers during this difficult and chaotic time. We will continue to provide full service transportation as described on our website and maintain the best competitive rates as we work through space, equipment and service constraints.



Communication with us has always been paramount to our culture. Our phone system uses live personnel, always. Everyone's direct line and email address is clearly listed on our website. We have an established emergency communications plan with identified key contacts (including suppliers and customers), and processes for tracking employee status.



We realize that COVID-19 will continue to disrupt normal business activities in the immediate future; but no matter how long the pandemic endures, Sea Shipping will continue to provide the same personal attention we have offered since 1986.